# **REDEMPTION TERMS AND CONDITIONS**

<u>Organiser</u>	F&N Beverages Marketing Sdn. Bhd.
Redemption	F&N BELI & TEBUS EKSKLUSIF DI ECONSAVE.
Redemption Period	The Redemption starts from 00:00:00, 10/03/2023 and ends on 23:59:59, 21/04/2023 ("Redemption Period"). The Organiser reserves the right to change, cancel, terminate or suspend the Redemption at any time during the Redemption Period without prior notice.
Eligibility	The Redemption is open to all individual legal residents of Malaysia aged 18 and above as of the start of the Redemption Period except employees and immediate family members of the Organiser's affiliates, subsidiaries, advertising/PR agencies and suppliers.
Participation Method	1. To participate and redeem 1 (one) RM2 Touch 'n Go eWallet Reload PIN, purchase a minimum of RM20 (Ringgit Malaysia Twenty) worth of participating 100PLUS and F&N Beverages ("Products") listed below in a single receipt ("Receipt") during the Redemption Period from any ECONSAVE outlets.
	<ul> <li>2. The participating products are:</li> <li>a. F&amp;N Carbonated Soft Drink: 325ml, 500ml, 1.1L &amp; 1.5L,</li> <li>b. F&amp;N Cordial: 2L, and</li> <li>c. 100PLUS: 325ml, 500ml, 1.2L &amp; 1.5L.</li> </ul>
	3. The Receipt can come in the form of printed receipts from point-of-sale systems. The Receipt must consist details of the Products purchase, date of purchase, purchase amount, receipt number and name and/or logo of the outlet ("Receipt Details").
	4. The Organiser does not accept any alteration of Receipt in any form. Handwritten Tax Invoice Receipt, Purchase Order, and/or Delivery Note will not be accepted.
	5. The Redemption submission method is via WhatsApp only. Each Receipt is ONLY eligible to one (1) entry submission via WhatsApp. You may submit each Receipt once only. The Organiser shall reserve the right to disqualify any WhatsApp entries ("Entry") with duplicated Receipt.
Entry Submission:	<ol> <li>WhatsApp Entry Participation:         <ul> <li>Write on the front of the Receipt your full name as per MyKad and first 6 digit of your MyKad number ("Personal Details").</li> <li>Snap 1 (one) <u>clear and legible</u> picture/image in JPEG format of 1 (one) Receipt complete with your Personal Details and Receipt Details ("Image"). Receipt Details must be clearly shown and legible in the Image. 1 (one) Image must contain only 1 (one) Receipt.</li> <li>Scan the QR Code &amp; send "consentWA" via WhatsApp to <u>6018 228 3911</u> from any mobile number registered in Malaysia. This is to provide your consent to</li> </ul> </li> </ol>

- receive further communications via WhatsApp from the above stated WhatsApp number. You will only have to provide us your consent once.
- d. Once you have provided your consent, SUBMIT your Image containing your Personal Details and Receipt Details ["Entry"].
- e. The Organiser will send an auto-reply acknowledgment message for the first Entry received by each mobile number **only**.
- 2. The Organiser will extract all Entries received for further processing. All Entries received are subject to the Organiser's verification. The Organiser in its absolute discretion reserves the right to reject, disqualify and/or forfeit any Entries with unclear, illegible and incomplete picture/image, reprinted Receipt and/or duplicated Receipt and/or containing more than 1 (one) Receipt and/or late Entries (i.e.: Entries received after 23:59:59, 21/04/2023) without the need to provide any prior notice to any party.
- 3. The Organiser shall reserve the right to request for evidence of the original Receipt [hardcopy] for verification and RM2 Touch 'n Go eWallet Reload PIN redemption. Failure to produce the original Receipt upon request will result in disqualification and RM2 Touch 'n Go eWallet Reload PIN forfeiture.
- 4. The Organiser reserves the right to forfeit their participation in the event that the Participant(s) do not comply with the Redemption Terms & Conditions.

#### **Redemption:**

- Each Participant may redeem as many RM2 Touch 'n Go eWallet Reload PIN as they wish throughout the Redemption Period. The Redemption is on a "first come, first serve basis" and is limited to the first 20000 (twenty thousand) qualified Entries received throughout the Redemption Period. In the event the Redemption is completely redeemed, the Organiser will update the status on FB: <a href="www.facebook.com/my100plus">www.facebook.com/my100plus</a> and <a href="www.facebook.com/FnNfunMalaysia">www.facebook.com/FnNfunMalaysia</a> and on website: <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a>.
- 2. For each qualified Entry received, the Participant may only redeem 1 (one) RM2 Touch 'n Go eWallet Reload PIN ("TnG Reload PIN") regardless of any amount purchased in excess of the minimum purchase in a single Receipt.

  For example:
  - If Participant A purchases RM20.80 of Products in a single Receipt during the Promotion Period, he/she is entitled to redeem 1 (one) TnG Reload PIN only.
  - If Participant B purchases RM40.80 of Products in a single Receipt during the Promotion Period, he/she is also entitled to redeem 1 (one) TnG Reload PIN only.
- 3. The Organiser's service provider Omniteam Sdn Bhd will send the TnG Reload PINs to all verified and successful Participants via WhatsApp from 6018 228 3911 to the mobile numbers from which the Organiser received in the Entry within 20 (twenty) working days from the submission date of the qualified Entry. The Organiser will not be held liable in the event the Participants cannot be contacted for whatever reasons.

- 4. The Organiser reserves the right at its absolute discretion to extend the timeline of TnG Reload PINs delivery as the Organiser deems necessary. The Organiser will not be held liable in the event of non-receipt or delayed delivery of the TnG Reload PINs to the Participant[s].
- 5. The Organiser will not be held responsible if any of the TnG Reload PINs cannot be delivered or deployed to the Participants due to any change or difference in the mobile contact number submitted to the Organizer during Entry submission.
- 6. All unclaimed TnG Reload PINs after the deadline set by the Organiser as stated in the WhatsApp messages will be forfeited. The Organiser reserves the rights to substitute any prize for an alternative of equal or greater value.
- 7. All Participants must abide by the terms and conditions of the party[ies] arranging and/or providing for the TnG Reload PIN[s] and the terms and conditions attached, if any.
- 8. Usage of the Touch 'n Go eWallet Reload PIN is subject to Touch 'n Go Sdn Bhd (TNG Digital Sdn Bhd) Terms & Conditions; <a href="https://www.touchngo.com.my/assets/pdf/user-tnc.pdf">https://www.touchngo.com.my/assets/pdf/user-tnc.pdf</a>.

## Liability, Responsibility and Rights of the Organiser

- 1. The picture of the prizes shown on the Redemption materials is for illustration purposes only. Actual prizes may vary. The prizes will be subjected to the Prizes Terms & Conditions that will be attached to the prizes and stated in the winner acknowledgement letters. Prizes values are correct at the time of printing.
- 2. Redemption Item is subject to the availability of the Item and shall be informed by the Organiser from time to time. The Organiser reserves the right at its absolute discretion to substitute any of the Item with that of similar value, at any time without prior notice.
- 3. Participants must take the Item "as is" basis. The Items are not transferable, non-refundable and non-exchangeable for cash and/or credit, other items or voucher in part or in full. The Organiser will not entertain any complaints on the quality and quantity of the Items after the Item has been collected by the Participant.
- 4. The Organiser shall not be liable in the event the Item(s) are lost, spoilt, damaged or stolen during or after delivery and/or collection of the Item(s). Any additional costs (i.e.: not limited to travel expenses and applicable taxes) involved to redeem or collect the Item(s) are to be borne solely by the winner.
- 5. All Participants unconditionally agree to assume full liability and responsibility to the extent permitted by law in the event of any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result arising from their participation in this Redemption, redeeming and/or utilisation of the prizes and agree to release and hold the Organiser free and harmless of any liability.

- 6. The Organiser reserves the right to cancel, terminate and/or suspend the Redemption, without the need to provide any prior notice.
- 7. The Organiser reserves the right to forfeit their participation in the event that the Participant(s) do not comply with the Redemption Terms and Conditions.
- 8. The Organiser's decision on all matters relating to the Redemption is final, conclusive, and binding. No correspondence will be entertained.
- 9. Participation in the Redemption and acceptance of any Item(s) constitutes an irrevocable permission (unless otherwise notified by the Participants) for the Organiser to use the Participants' names and photographs for purposes of publicity and advertisement without any compensation or need for prior notification to the Participants.
- 10. The Organiser excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Redemption or Item(s) or due to any other unforeseen circumstances beyond the Organiser's control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.

## Notice Under The Personal Data Protection Act 2010

- 1. This written notice ("Notice") serves to inform you that your personal data is being processed by or on behalf of F&N Beverages Marketing Sdn Bhd ("F&N" or "we" or "us"). Further, by submitting this Redemption entries, you hereby consent to the processing of your personal data by F&N in the manner as specified in this Notice. We shall be processing the personal data that you have provided us with such as your name, national identity card number, contact number, address and any other information that we have requested from you in this Redemption entries. F&N will be processing your personal data, including any additional information you may subsequently provide F&N, for the purposes of conducting this Redemption and contacting you (if necessary).
- 2. The personal data that you provide us may be disclosed to our service providers only for the aforementioned purposes. You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is kept up to date. You may access and request for correction of your personal data and/or to limit the processing of your personal data or make any enquiries or complaints in respect of your personal data, by emailing our service provider at <a href="mailto:pdpa@omniteam.com.my">pdpa@omniteam.com.my</a>. In the event of any inconsistencies between the English version and the Bahasa Malaysia version of this Notice, the English version shall prevail over the Bahasa Malaysia version.

### **Other Terms**

1. By participating in the Redemption, Participants are taken to have read, understood and agreed to be bound by these Redemption Terms & Conditions, and accept that all decisions by the Organiser are final and binding. The Organiser reserves the right to change, amend, add or delete any of the Redemption Terms & Conditions at any

- time without prior notice to the Participants and the Participants agree to be bound by such changes.
- 2. The Redemption Terms & Conditions are prepared in several languages. In the event of inconsistencies between all available versions, the English version of the Redemption Terms & Conditions on the website <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a> shall prevail.
- 3. For further inquiries about the Redemption, please visit website <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a> or call the Redemption line at: 03-7880 8527 (Monday to Friday: 9am 1pm, 2pm 5pm).